

Access Statement For Eype's Mouth Country Hotel

Introduction

We are a family-run, two star hotel situated in the village of Eype, approximately 500 metres from the sea. The 18 bedrooms are a mix of double, twin and single rooms with one family room. Built in the 1920's, access to the first floor, by a narrow staircase with handrails, may be difficult for wheelchair users.

We have a restaurant, bar and lounge all on the ground floor. During the summer months, the Smugglers bar, on the lower ground floor, is open, to residents and non-residents. For drinks and bar food.

We aim to create a welcoming, friendly atmosphere and to provide the highest standards of service to all of our guests. Staff are easily identified by their distinctive uniforms.

Pre-Arrival

- Eype is 1 ½ miles from Bridport where you will find the nearest shops, chemists, etc.
- The village is 2 minutes from the main A35 and is accessed by a narrow country road.
- The nearest bus stops are in Bridport, from here you can catch the popular CoastlineX53 service which travels along the Jurassic coast, this service normally operates a low level step for wheelchair access.
- The nearest railways stations are Axminster (12 miles), Dorchester (17 miles) and Crewkerne (15 miles)
- Details of a local wheelchair accessible taxi service are in the Contact Information section of this document.
- The 500 metre walk to the beach is down a steep hill. It is a pebble beach and care needs to be taking when swimming due to the current.
- Our restaurant menu can be provided in large print on request.
- We do not have 24 hour reception but the owners are on-site in case of emergency, providing 24 hour coverage.
- You can contact the hotel by telephone, fax, email or in person. Please see the contact Information section of this document for details.
- Some mobile phone networks have patchy coverage.

- We offer free wireless internet connection to all of our guests.

Arrival & Car Parking Facilities

- The accommodation is available from 2pm, earlier arrival may be possible by arrangement.
- We offer assistance with luggage.
- The hotel car park has 50 spaces, 6 of these spaces (at the top part of the car park) are in close proximity and a level walk to the hotel main entrance.
- The top part of the car park is lit at night.
- The car park has two speed bumps.

Main Entrance & Reception

- The main entrance to the hotel has a 4cm step and a 9cm step. Ramp and assistance available on request.
- The manual main front door is always open, this leads into a porch area. The manual inner front door is easy to open and is glazed. These door widths are 88cms.
- Reception is immediately to your right when entering the main entrance.
- The desk is 96cm high.
- There is a large mirror behind reception.
- A familiarisation tour is given to all guests on arrival.

Public Areas - General (Internal)

- The public area floors are short-pile carpeted.
- Lit by wall lights.
- Glazed double doors to bar, restaurant areas - 147cms door width.
- Glazed door to lounge - width 75cm
- Glazed door to downstairs "Smugglers Bar" - door width 72cms.
- Stairs to first floor. There are 19 steps with two turns. There is a handrail on both sides. 'Push' door at the top.

Public Areas - WC

- The public toilets are situated near the bar on the ground floor.
- Ladies:

- 75cm entrance door width.
- Part short-pile carpet, part tiles.
- 54cms cubicle door width.
- Ceiling lights.
- White Sanitary ware - basin height 83cm with press taps. Toilet height 44cm.
- Hand dryer height 117cm, towel roll dispenser height 130cm.
- Men's:
 - 75cm entrance door width.
 - Tiled floor.
 - 54cms cubicle door width.
 - Ceiling lights.
 - White Sanitary ware - Basin height 83cm with press taps. Toilet height 44cm. Urinal height 60cm.
 - Hand dryer height 117cm, towel roll dispenser height 130cm

Restaurant / Dining Room, Bar & Lounges

- LOUNGE
 - Situated on the ground floor.
 - Short-pile carpeted.
 - Guests are welcome to use the lounge at any time.
 - The lounge has a sofa, two arm chairs (seat height 38 cms) and a small chaise. It has a central coffee table. A selection of games and toys for children are available in the lounge.
 - The lounge is lit by wall lights and a central chandelier ceiling light.
 - French doors lead to the terrace/patio area.
 - Folding doors lead to "The Clipper Room"
- CLIPPER ROOM
 - Sliding glazed access doors to the Clipper Room width 145cms.
 - Signed emergency exit French doors lead to the terrace/patio area.
 - The lounge is lit by wall lights and a central chandelier ceiling light.
 - The Clipper Room has four tables, 71cm high with central horizontal support joining end 'X' shape legs. The chairs have a seat height of 44cm with a back support and no arms. The tables and chairs are not fixed.
- BAR
 - Situated on the ground floor.
 - Short-pile carpeted.
 - Lit by wall lights.

- 7x tables of 66cms height. Mix of chairs (seat height 46cm) and stools (seat height 50cm) Fixed seating (seat height 43cms).
- The bar area has an open fire during the winter with fire guard, it does not have loud music. The bar height is 99cms.
- A fire door leads to the corridor/toilets/emergency exit.
- A signed emergency exit door leads to the car park area.
- A glazed swing door leads to the restaurant.
- **RESTAURANT**
- Breakfast and optional dinner served in the restaurant.
- Situated on the ground floor.
- Short-pile carpeted.
- Access is over small stretch of wooden floor, with two steps up of 10cm depth. Ramp and assistance available on request.
- Tables are 71cm high with central horizontal support joining end 'X' shape legs. Chairs are not fixed and have a seat height of 46cm and a back support.
- During the day the room is naturally lit by large windows.
- The breakfast menu is clearly typed and available in large print on request.
- At night the room is softly lit with wall lights and with candle-lit tables.
- Soft music is played, turned down on request.
- Dinner is table service only.
- Dinner menus are available in large print on request.
- We are able to cater for varying dietary needs including Lactose Intolerant, Diabetic, Coeliac, etc.
- **SMUGGLERS BAR**
- The Smugglers bar is open at weekends from Easter and then every day from June to the end of September.
- Access is by a staircase with 12 steps and side rail from inside the hotel or from the patio area.
- It is dimly lit by wall lights.
- There is both fixed and non-fixed seating (Admirals chairs) with refectory tables.
- There are some low beams.
- Uneven floor.
- The height of the bar is 1 metre.
- There are Ladies and Gentlemen's toilets in the Smugglers Bar.
- Ladies:
- 54cms cubicle door width.

- Ceiling lights.
- White Sanitary ware - basin height 83cm with press taps. Toilet height 44cm.
- Hand dryer height 117cm, towel roll dispenser height 130cm.
- Men's:
- Tiled floor.
- 54cms cubicle door width.
- Ceiling lights.
- White Sanitary ware - Basin height 83cm with press taps. Toilet height 44cm. Urinal height 60cm.
- Hand dryer height 117cm, towel roll dispenser height 130cm

Laundry

- Not Available

Shop

- Not Available

Leisure Facilities

- Not Available

Outdoor Facilities

- We have a patio area with tables and chairs and this is accessed by nine steps of varying depth and height with a left-hand rail. It can also be accessed by eight steps of varying height and depth with no hand rail. All edges of steps are highlighted with white paint. The patio has one step, also highlighted in white. The tables and chairs are wooden and not fixed.
- Dog water bowls are situated on the terrace.

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- CONFERENCE FACILITIES 1 large room Theatre style x 80
- 1x room 30 delegates, other smaller rooms as syndicates
- Equipment hire available, data projector, flip chart, screen and projector

Bedrooms

- All of the eighteen bedrooms are on the first floor and are a mix of superior and standard doubles, two single rooms and a family room. Due to the layout and age of the building there is no lift. All rooms are non-smoking. The landing and bedrooms are all carpeted. The bedrooms have a central ceiling light and bedside lamps. There is a folder in each bedroom which contains further information about the hotel and details of emergency contacts, including Doctors and hospitals.
- Some televisions have teletext.
- Items of furniture can be removed on request.

Bathroom, Shower-room & WC [Ensuite or Shared]

- EN-SUITE BATHROOMS/SHOWER ROOMS
- All bathrooms and shower rooms are en-suite. The bathrooms have vinyl flooring. Some baths have grab handles at each side.
- Taps are mostly hand wheel or crosshead design.

Additional Information

- There are clear signs throughout the hotel showing emergency exits. We have fire alarm call points and extinguishers.
- We have an evacuation procedure. The fire alarm is a continuous bell.

Contact Information

- Address: Eype's Mouth Country Hotel
Eype
Bridport
Dorset
DT6 6AL
- Telephone: 01308 423300
- Fax: 01308 420033
- Email: info@eyepemouthhotel.co.uk
- Website: www.eyepemouthhotel.co.uk
- Grid reference: SY 448 914 Land Ranger Map 193

- Hours of operation: 8.00am - 10.00pm After 10.00pm reception not manned
- Emergency number: 01308 423300
- Local equipment hire companies: Bridport Mobility 01308 424266 - pre-booking advised
Red Cross 0845 331 3331 - Local centre, pre-booking advised
- Local public transport numbers: Traveline 0871 200 2233
- Local accessible taxi numbers: 01308 424728 Bill
- Bridport Medical Centre 01308 421896
Bridport Hospital has a minor injuries unit 01308 422371

Future Plans

- Major refurbishment to public areas with the inclusion of a conservatory, January 2008.

We welcome your feedback to help us continuously improve if you have any comments please phone 01308 423300 or email info@eypesmouthhotel.co.uk